Peer Interview Summary Report

Applicant Name:	Position:	
Interviewer Name:	Date:	

Score the section as "0" - Unable to Express, "1" - Partial Answer, "2" - Appropriate Response

Mission	Score	
☐ Please give me an example of a time you gave compassionate care.		
☐ Tell me about a situation with a difficult co-worker/customer and how		
you handled it.	2 1 0	
☐ Our mission is: "St. Anthony's, a Catholic medical center, has the duty		
and privilege to provide the best care to every patient, everyday." What		
does this mean to you?		
Market	Score	
☐ Why would you be proud to work at St. Anthony's Medical Center?		
☐ How have you directly influenced a customer to return for services?	2 1 0	
☐ What previous job was the most satisfying and why?		
Quality	Score	
☐ What does providing "excellent service" mean to you? Tell me about a		
time that you provided this level of service to a customer.		
☐ What did you do in your last job to contribute toward a team	2 1 0	
environment?		
☐ How do you make the customer feel they are the center of your		
attention?		
Financial	Score	
☐ Tell us how you used department resources wisely in your current/most		
recent position.		
☐ How do you organize your work to ensure you are effective and	2 1 0	
efficient?		
☐ Give me an example of a time you offered a process improvement		
suggestion in your department.		
Physician Partnership	Score	
☐ Give me an example of a time you have partnered with a physician to		
treat a patient.	2 1 0	
☐ Tell me about a time you disagreed with a physician regarding a		
patient's care. What did you do to resolve the issue?		
☐ How can you impact our physician satisfaction scores?		

Total Score (transfer to next page)			
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Job Specific Behavioral Section	Score		
	2 1 0		
	C		
Patient and Employee Satisfaction Results □	Score		
	2 1 0		
Job Specific Scenarios (Unique to Dept or Team)	Score		
	2 1 0		
Total Score:			
NY .			
Notes:			
Recommendation:			
Recommend for Hire	Candidate	Would Not Recommend □]
		0 0.13 1 100 1100 0111110110	_