

Department/Line of Service Sample Survey Questions

- **Operating Room / Recovery Room**

- Walk me through Mr./Mrs. _____'s patient's procedure.
- Where is your intra-operative plan of care?
- How do you ensure that the correct patient has the correct procedure at the correct site?
- Explain your procedure for obtaining informed consent.
- Tell me about your procedures for reducing the risk of healthcare acquired infections.
- What do you do to prevent fires in the OR?
- What would you do if a fire broke out?
- In what types of cases do you have a "time out" before incision to confirm correct patient, procedure, and type? (Answer should be: ALL cases).
- Do your surgeons support your patient safety initiatives (i.e. site marking and time-out)? What is the surgeon's role?
- Is each patient re-evaluated immediately prior to beginning moderate sedation or anesthesia?
- What processes are in place to prevent the mix-up of medical gasses?
- Is monitoring of pain, physiological status and mental status conducted in recovery? Show me how that assessment is documented.
- Do you ever have to cancel or delay a case due to staffing problems?
- Who is responsible for discharging the patient from PACU?
- Do you have specific discharge criteria for PACU? Can you demonstrate through documentation in the record that the patient met criteria for discharge?
- Who recovers the patient? How are they competent?
- Are sales representatives allowed in the OR? If so, explain the process.
- What have you done for quality improvement?
- What is your surgical wound infection rate?
- When are the patients to receive the pre-op antibiotic?
- Do you label medications on the sterile field?
- Are anesthesia medications in your area always secured?
- Show me where you have documented narcotic wastage.
- How do you handle "DNR's" in OR?
- What are you monitoring in OR?
- Have you made any improvements?
- How would you handle malignant hyperthermia?
- What happens if a patient codes in the OR?
- How do you keep families informed about their loved ones who are in surgery?